

Entuity® Network Analytics (ENA) for BMC TrueSight Operations Management v17.0 Patch Notification

August 28th 2020



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Version 2020.08.28

We are pleased to confirm the availability of **patch P12** for **ENA v17.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes

Functional Area	Platform(s)	Description
Auto Discovery	All	Fixed an issue whereby the Auto Discovery page would not load correctly in Microsoft IE11.
Flow	All	Fixed an issue affecting Netflow V9 support whereby templates with PEN fields were not supported.
Maps - Topological Maps	All	Change so that users can change the background of a map without first having to remove the previous background.
Reporting	All	Fixed issues that prevented Spanning Tree VLAN Changes reports and Spanning Tree VLAN Changes for all VLANS reports from running. Fixed an issue affecting system report options with long dropdown lists, whereby some devices and objects might have been missing or duplicated.
RESTful API	All	Improved multi-server behavior of Data Access API.

RSSO	All	Improvement to the behavior of the RSSO agent.
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Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Please refer to the [Knowledge Base](#) on the ENA Help Center for help and information on functionality added in this patch.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site ([ftp.entuity.com/](ftp://ftp.entuity.com/)), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.